

WHAT WE ACHIEVED – IMPACT IN 2021



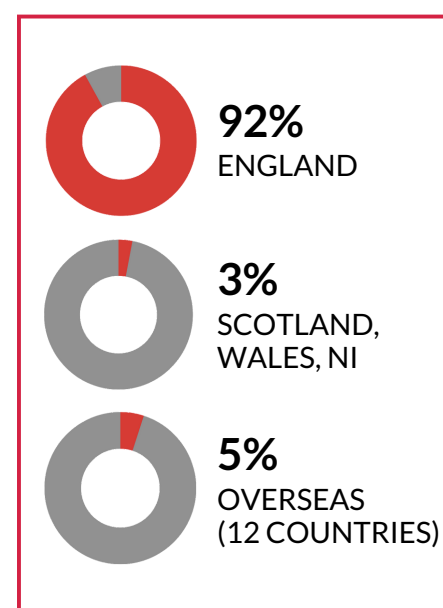
INTERACTIONS

 2,470 CLIENT INTERACTIONS	 899 CALLS TAKEN BY OPS TEAM	 23-77 CLIENT AGE RANGE
 486 CLIENTS AND THEIR FAMILIES ADVISED AND SUPPORTED	216 NEW CLIENTS  92 % MALE 8 % FEMALE	

ACCOMMODATION

 97 APPROPRIATELY HOMED	 72 SAVED FROM HOMELESSNESS
164 AVERAGE NUMBER OF NIGHTS SPENT AT NBH	 66 NUMBER OF VETERANS ACCOMMODATED AT NBH
 £68,000 ANNUAL TOTAL SPENT ON PURCHASING FURNITURE, CARPETS AND ESSENTIAL ITEMS FOR CLIENTS MOVING INTO LONG-TERM ACCOMMODATION	

WHERE WE OPERATE



WELFARE TO WELLBEING©

180 COUNSELLING SESSIONS FUNDED	1,185 EMERGENCY FINANCIAL ASSISTANCE TRANSACTIONS
 62 VETERANS AND SPOUSES SUPPORTED INTO DETOX/REHAB TREATMENT	

EMPLOYMENT AND TRAINING

 63 INTO WORK OR ONTO TRAINING COURSES
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WEEKLY DATA – ACCOMMODATION

223 AVERAGE NIGHTS OF ACCOMMODATION SECURED EACH WEEK	 6 AVERAGE NUMBER OF NIGHTS SPENT IN CRISIS ACCOMMODATION
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